

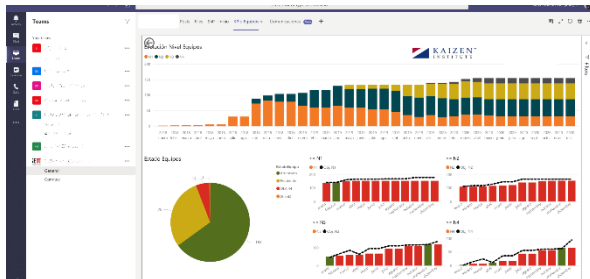
Digital Improvement System Setup

PICTURES BEFORE

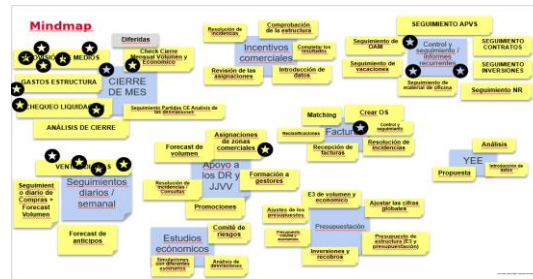


Physical Support for Improvement and Management Routines

PICTURES AFTER



Daily Meetings



Collaborative Improvement Tools



Problem

- COVID-19 crisis forces the whole company to work from home
- 90% of daily management routines and improvement workshops were face to face, for more than 150 teams

Root Causes

- All dynamics and processes were designed to work in a physical environment, with low digital intervention
- The teams had strongly rooted routines with supporting physical elements, which seemed hard to replicate in a digital environment

Solution Approach

- Digital transformation of the daily management routines:
 - Virtual boards based on Excel, PowerBI, Webex & MS Teams
 - Virtual training with new methodology that ensured participation of all the trainees, improved virtual knowledge acquisition and the use of virtual dynamics
- Digital transformation of project management routines:
 - Virtual mission control room
 - Collaborative workshops implementing the strategic vision of the company
 - Launch of new projects through paradigm-changing virtual tools

Benefits

- Transformation of the whole company's daily routines in just **3 weeks**

